

Audit and Standards Committee

Tuesday 25 April 2023 at 10.00 am

Meeting to be held: Pandon Room, Civic Centre, Newcastle upon Tyne, NE1 8QH

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SUPPLEMENTAL AGENDA

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8. Strategic Risk and Opportunities Register

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Contact Officer: Helen Thompson

Tel: (0191) 277 4512

Email: helen.thompson@newcastle.gov.uk







Agenda Item 8

NORTH OF TYNE COMBINED AUTHORITY

Audit and Standards Committee25 April 2023

Subject: Strategic Risk and Opportunities Register

Report of: Risk Advisor to North of Tyne Combined Authority

(NTCA)

Report Summary

The aim of the report is to provide assurance to Audit and Standards Committee that the most significant risks and opportunities have been identified, are being monitored and measures are being taken to mitigate them.

Since the risk register was presented to Audit and Standards Committee in January 2023 each risk and opportunity has been reviewed and updated by the responsible officers to ensure they remain in line with the delivery of NTCA plans and priorities.

Following the announcement of a new devolution deal between Government and the local authorities of the North East, officers have considered the initial impacts of the transitional phase to a new North East Mayoral Combined Authority (NEMCA) during this strategic risk review. This has resulted in additional mitigation strategies being developed for specific risks and/or current plans being strengthened which recognise the already strong cross-regional and cross-party collaborations with Councils, Combined Authority's, Local Enterprise Partnerships and the Voluntary and Community Sector and partners.

A summary of the key mitigation strategies associated with a new devolution deal and NEMCA are noted overleaf, with a detailed assessment of each risk and future activity to reduce the overall risk exposure attached at Appendix B.

To support this strategic risk agenda item Audit and Standards Committee will receive a presentation today highlighting what the new devolution deal means for NTCA and the North East region and the governance arrangements in place to manage the transition.

Recommendations

The Audit and Standards Committee is recommended to:

- 1. Review, challenge and accept the outcomes of the strategic risk review
- 2. Note a summary of the strategic risks identified by the North East LEP are included for information (Appendix D)
- 3. Note a summary of the strategic risks identified by the North East Joint Transport Committee (North East JTC) (Appendix E) are also included for information

1. Background Information, Proposals and Timetable for Implementation

The aim of the report is to provide assurance to Audit and Standards Committee that the most significant risks and opportunities have been identified, are being monitored and measures are being taken to mitigate them.

2. Strategic Risk and Opportunities Update

Promote Trust and Confidence - Continuing to develop trust, cohesion and credibility with our partners, engaging effectively with all our stakeholders provides us with the opportunity to strengthen our relationships to ensure the collective understanding and co-production of our delivery plans and meet the objectives of our social, economic and green agenda.

This opportunity to promote trust and confidence with NTCA partners continues to move in a positive direction of travel – with the launch of the Customer Relationship Management system further strengthening relationships with our partners and stakeholders.

The proposed agreement for a devolution deal between the Government and the 7 local authorities of the North East builds on the NTCA's strength in the delivery of the current devolution deal and will go even further to deepen the already strong cross-regional and cross party collaboration with Councils, Combined Authorities, Local Enterprise Partnerships, the voluntary and community sector and other partners.

NTCA is working closely with the communication leads from the LA7 councils to develop clear and consistent messages to all external partners and stakeholders regarding NEMCA and new devolution deal.

Internal communication strategies are also in place to ensure that existing NTCA employees can access information easily about the processes involved to support the transition to the new NEMCA, enabling NTCA to manage any uncertainties employees may have during the transition period.

To support this strategic risk agenda item Audit and Standards Committee will receive a presentation today on the new North East devolution deal and what this means for NTCA and the North East and the governance arrangements in place to manage the transition.

2.2 **Inclusive Economy** – Failure to achieve the planned outcomes to reduce inequality and remove barriers to ensure 'good work' and jobs are available to traditionally underserved groups. To meet current and future employer demand and grow a more resilient local economy in the North of Tyne.

The Inclusive Economy risk has been reviewed and mitigation plans updated - NTCA have secured additional funding from the NTCA Investment Fund and Department for Education (DfE), to ensure its residents have the right skills to get a good job and progress in work, and employers have access to an adaptable resilient and skilled local workforce. DfE have also routed additional funding through the devolved AEB for programmes such as Traineeships and Sector Based Work Academy programmes.

The new North East devolution deal commits to a significant investment to reduce inequality and create good jobs. The devolved skills package will be scaled up resulting in strong collaboration between all parts of our local education system and continuing focus on inclusion, careers and employability by scaling up current progress - creating opportunities for cross-sector collaboration and innovation.

2.3 **Net Zero Transition** - Failure to address climate change and environmental implications through North of Tyne investment in line with Local Authority and national net zero targets. Failure to take advantage of and seize the opportunities for green and inclusive growth.

The Net Zero Transition risk has been reviewed and mitigation plans updated, acknowledging the new collaboration between local government, business, education, the public sector and civil society - Net Zero North East England (NZNE). This collaboration will drive a comprehensive regional approach to tackling the climate emergency, supported by a regional evidence base.

The new North East devolution deal also includes measures to unlock potential and increased investment in our major industries, businesses and infrastructure, to support clean energy and net zero transition.

2.4 **Innovation In Recovery** - Failure to achieve the planned outcomes, demonstrate impact or be agile and responsive to dynamic circumstances.

While there remain significant uncertainties in the external environment that are impacting on the pace and shape of the economic recovery, NTCA's ability to demonstrate meaningful impact on recovery and innovation is steadily maturing. Recent developments in this respect include progress being made on the stakeholder surveys and the gateway review process, implementation of NTCA's investment plan priorities, and the steady increase in reporting of outputs and outcomes from early investments and projects which are now fully implemented. Overall, the Authority's judgement is that despite the organisation's progress in delivery and mitigation, on balance this risk remains Amber due to wider external factors – including the cost-of-living crisis and continuing inflationary pressures on business.

2.5 **Business Continuity** - Failure to maintain business continuity in the event of a major disruption to the Combined Authority and its business.

The risk is moving in a positive direction of travel with all existing controls and mitigation plans delivering as expected, however the risk will remain Amber until all recommendations are implemented following the internal audit of the Authority's business continuity arrangements and supporting plans.

Additional activity is also underway to consider the development of a wider Business Continuity Plan for the proposed new North East Mayoral Combined Authority, with a draft Plan in place ready for its creation.

2.6 **Operational Capacity & Resources -** NTCA is unable to demonstrate to Government, partners and stakeholders, that it has the necessary operational capacity, skills and expertise to successfully deliver its objectives, plans and responsibilities.

The operational capacity and resources risk remains Amber as there are some challenges nationally in the recruitment market and NTCA may have to sit with some vacancies to new positions.

A further review of capacity and business processes is being undertaken to assess the resource requirement to assist in the transition to the new North East Mayoral Combined Authority and manage any potential impact for the NTCA.

2.7 There has been no change in the RAG risk assessments for the strategic risks since the risk register was reported to the Committee in January 2023. There is however continued confidence in the actions being taken to mitigate those risks and a detailed assessment of each risk and future activity to reduce the overall risk exposure can be found at Appendix B.

3. Additional Risk Information

3.1 The NTCA risks are strategic risk areas which will be monitored by this Committee and presented at each meeting. Lower level operational and project risks will continue to be managed at a project level. However, there are communication plans and escalation processes developed to ensure the biggest risks to individual programmes/projects are communicated and/or escalated to the strategic risk register.

4. North East Local Enterprise Partnership (North East LEP)

4.1 The strategic risks identified by the North East LEP are also included at Appendix C for information. This provides NTCA visibility of the North East LEP strategic risk areas to consider if the risks identified by the North East LEP have any impact upon the delivery of NTCA's plans and priorities or the Strategic Risk Register.

The LEP risk register has also been updated acknowledging the new North East Devolution Deal and the potential impact of a new regional governance model to support a North East Mayoral Combined Authority, into which the LEP functions will be integrated.

5. North East Joint Transport Committee (North East JTC)

5.1 The North East JTC Strategic Risk Register is reported for information only and records the biggest threats to the achievement of the strategic objectives of the North East JTC and its organisational risks. It was updated by the North East Combined Authority's (NECA) risk management service and last presented to the JTC Audit Committee at its meeting on 13 July 2022. A summary of the strategic risks as reported in July 2022 is provided at Appendix E for information only. A full copy of the JTC strategic risk register and mitigation plans can be found on the JTC Audit and Standards Committee Agenda here/bet

6. Potential Impact on Objectives

The development of the strategic risk and opportunities register will not impact directly on the objectives of NTCA, however the approach to strategic risk management will support delivery of its aims and ambitions by acknowledging the biggest threats and putting plans in place to manage them.

7. Key Risks

7.1 There are no direct risk management implications from this report. The approach to risk management is documented within the NTCA's risk management policy and strategy, which will be updated over the coming months to reflect the activity underway to reframe the Combined Authority's approach to the management of risk. The key risks will continue to be reported regularly to the Audit and Standards Committee.

8. Financial and Other Resources Implications

There are no direct financial implications arising from this report. Risk Management work is supplied to NTCA (and the North East LEP) during 2022/23 through a Service Level Agreement with Newcastle City Council.

9. Legal Implications

9.1 There are no legal implications arising specifically from this report.

10. Equalities Implications

10.1 There are no equality and diversity implications arising from this report

11. Inclusive Economy Implications

11.1 There are no direct inclusive economy implications arising out of the recommendations in this report

12. Climate Change Implications

12.1 There are no climate change implications arising from this report.

13. Consultation and Engagement

13.1 The Chief Executive, Monitoring Officer, Chief Finance Officer and NTCA Senior Management Team have been consulted on the strategic risk register.

14. Appendices

14.1 Appendix A – 'Risk at a glance' shows the strategic risks and opportunities, including the risk priorities and direction of travel assessments

Appendix B – Provides a detailed assessment of the NTCA strategic risks and opportunities and future activity to reduce the overall risk exposure

Appendix C – Provides an 'at a glance' view of the North East LEP strategic risks, including the risk priorities and direction of travel assessments

Appendix D – Provides a detailed assessment of the North East LEP strategic risks and future activity to reduce the overall risk exposure.

Appendix E – A summary of the strategic risks, risk priorities and direction of travel assessments identified by the North East Joint Transport Committee

Appendix F – Risk Analysis Toolkit to determine the risk priority

15. Background Papers

15.1 The North East Joint Transport Committee (JTC) strategic risks can be found on the NECA website as part of the July 2022 North East JTC Audit Committee agenda here.

16. Contact Officers

16.1 Philip Slater – Chief Internal Auditor – Newcastle City Council. (Acting as Risk Advisor to NTCA)

E-mail: Philip.slater@newcastle.gov.uk

Telephone - 0191 2116511

17. Glossary

17.1 North East LEP – North East Local Enterprise Partnership

North East JTC - North East Joint Transport Committee

LA7 – the seven local authorities in the region and which make up the area of the new North East Mayoral Combined Authority (Durham, Gateshead, Newcastle, North Tyneside, Northumberland, South Tyneside and Sunderland)

18. Sign-off

| Chief Executive: | 2) Chief Finance Officer: | 3) Monitoring Officer: |
|------------------|---------------------------|------------------------|
| Yes | Yes | Yes |
| | | |

| 'Risk at a glance' | | Appendix A |
|--|------------------|------------------------|
| | Risk Priority | Direction of Travel |
| Strategic Risks & Opportunities | | |
| External Risks | | |
| A1 – Net Zero Transition Failure to address climate change and environmental implications through North of Tyne investment in line with Local Authority and national net zero targets. Failure to take advantage of and seize the opportunities for green and inclusive growth. | Amber 8 | Static |
| A2 – Inclusive Economy Failure to achieve the planned outcomes to reduce inequality and remove barriers to ensure 'good work' and jobs are available to traditionally underserved groups. To meet current and future employer demand and grow a more resilient local economy in the North of Tyne. | Amber 9 | Static |
| A3 – Innovation in Recovery Failure to achieve the planned outcomes, demonstrate impact or be agile and responsive to dynamic circumstances. | Amber 8 | Static |
| External Opportunity | | |
| B1 – Promote Trust and Confidence Continuing to develop trust, cohesion and credibility with our partners, engaging effectively with all our stakeholders provides us with the opportunity to strengthen our relationships to ensure the collective understanding and coproduction of our delivery plans and meet the objectives of our social, economic and green agenda. | Green 4 | Improving |
| Organisational Risks | | |
| C1 – Business Continuity | Amber 8 | Improving |
| Failure to maintain business continuity in the event of a major disruption to the Combined Authority and its business. | Allibel 0 | improving |
| C2 – Operational Capacity and Resources NTCA is unable to demonstrate to Government, partners and stakeholders, that it has the necessary operational capacity, skills and expertise to successfully deliver its objectives, plans and responsibilities. | Amber 8 | Static |

| A | External Risks | | | | | | | |
|--|---|---|--|---|--------|--|---|----------------|
| | | | | | | | | |
| | Net Zero Transition Ensuring our whole prog | iramme suppoi | rts carbon reduction | clean growth ar | nd a n | ew generati | on of jobs | |
| | | • • | | <u> </u> | | | | |
| Risk | Failure to address clima | | | | | | | |
| | Authority and national negrowth. | et zero targets. | Fallure to take adva | intage of and se | ize tn | e opportunit | ies for green | and inclusive |
| Risk Owner | Chief Economist | Risk | Static | Previo | us | Amber 8 | Current | Amber 8 |
| | | Priority | | RAG | | | RAG | |
| Reason for c | hange/current RAG rat | | | • | | | | |
| | | _ | | | | | | |
| | aware of & potential | Existing Con | trols & Mitigation P | Plans P | Additi | onal Mitiga | tion Plans | Review date |
| a legally to net zero of emissions economy emissions compared constituer reduction challenge leadership everyone | climate Change Act sets binding target to achieve greenhouse gas a across the UK by 2050 and reduce by 78% by 2035 at to 1990 levels. The nt LA's have their carbon targets. The scale of the is enormous, and to play their part in the nest climate change. | from the clir in reduce opport NTCA' on the region collaborate Local A stakeh Net Ze LEP. NTCA annual emissi Newca Counce Counce reducti | litical commitment and Mayor and Cabine mate emergency and cabine mate emergency and unities of the green of a approach learns frowork already being a cour work is developed at the capeta of the green of the capeta of the cape | et to recognise I NTCA's role seizing the seconomy. om and builds done in the bed se constituent r regional eloping a joint the North East sent Policy and conal carbon orth Tyneside and County carbon ocal areas, and | • | 2028 inves programme an opportu continue to green and economic of Regular redelivery programme alignment alignment low carbon including the launch of the New Deal I SME decar programme NTCA co-fe North East | for the 2023- tment e will provide nity to focus on inclusive growth views of ogramme to nment with targets. of by NTCA in economy, ne recent ne Green Fund and rbonisation e. unds the | September 2023 |

age

| | | NTCA Energy, Green Growth and Climate Change Blueprint - £28m package of investment up to 2023. the development of low carbon projects |
|--------|--|---|
| | | The Low Carbon Working Group (LCWG) is made up of officers from NTCA, the three constituent LAs and the North East LEP and meets monthly to discuss climate change and low carbon issues. Net Zero North East England (NZNE) is a new collaboration between local government, business, education, the public sector and civil society to drive a comprehensive regional approach to tackling the climate emergency. |
| Page 8 | The impacts of climate change and the green economy covers a wide range of areas including but not limited to energy policy, climate change and biodiversity. National policy related to climate change can change and be updated regularly. Mayoral Combined Authorities are not currently required to develop climate adaptation plans | In addition to drawing on the expertise of the regular members of the Low Carbon Working Group (LCWG), NTCA will reach out to experts from other policy areas and attend regional and national events/conferences/webinars. NZNE has published a regional evidence base, including decarbonisation, clean growth, environmental protection and a just transition and will continue to develop this regional North East Evidence base. Building on the Local Nature Recovery Pilot in Northumberland, NTCA will work with Local Authorities to build out the approach regionally |
| ı | c) Climate change is a complex problem and solutions are likely to require significant social as well as technical transformations. This has direct implication for a more inclusive economy. Citizens, businesses and wider stakeholders need to be engaged, | The North of Tyne Citizens Assembly on Climate Change provided representative citizen engagement and their findings will help shape the development of the NTCA programme. The NTCA programme also covers a broad range of thematic areas, as Cabinet has agreed to receive regular reports detailing how NTCA intends to work with the regular reports detailing how NTCA intends to work with the Authorities and wider regional stakeholders including the joint team with the North East LEP |

| | supported and at the centre of our response to the climate emergency. | | described further in the September 2021 report to Cabinet. | respond to the recommendations of the Citizens' Assembly. NTCA has an officer in post to support the development of Net Zero North East | |
|--------|---|---|---|---|----------------|
| Page 9 | The scale of the challenge and the resources required to deliver local and national long-term carbon reduction targets and green growth ambitions is large, not fully known and requires a national as well as local approach. Attracting investment is essential to enable the North of Tyne to realise the potential and be a world leader in green growth. | • | Collaborative working across the North of Tyne, North East, with other Mayoral Combined Authority's and Government to develop knowledge, share best practice and to collaborate on projects/funding bids. Develop pipelines of projects which are investment ready via programmes such as the Offshore Wind Programme and Energy Accelerator. Work with academic institutions, VCSE sector and businesses to promote opportunities and share best practice e.g., Green Economy Summit. NTCA leveraged £9m of investment to its Green New Deal Fund | time of report. | September 2023 |
| e) | New jobs and new green skills are likely to be increasingly required in all sectors. Therefore, NTCA must understand the projected skills requirements and ensure the necessary provision is in place | | Regular reviews of National and Local research to assess skills demand in the Green Economy – and input into the annual update of NTCA Strategic Skills Plan Collaborative working with LAs, and the North East LEP to share research and insight into green skills requirements | NTCA allocated £2m of its Skills for Growth funding to support the development of Green Growth Skills. An open call for projects was launched in October 2021 with an opportunity for a range of organisations and partnerships to come forward with ideas for projects, collaboration and proposals for co-investment in skills interventions that recognise the economic growth opportunity arising from transitioning away from carbon | |

| Pa | | | intensive processes, the need for a just transition, and the focus needed on skills to support green and decent jobs. Following the Call four projects were selected to deliver a skills and training offer which meets skills demand in areas such as offshore wind, retrofit and green construction. NTCA secured £5.4m of funding for the delivery of Skills Bootcamps across our region. £1m will support residents to access the growing demand for skills in | |
|---------|---|---|---|--------|
| Page 10 | | | offer which meets skills demand in areas such as offshore wind, retrofit and green construction. NTCA secured £5.4m of funding for the delivery of Skills Bootcamps across our region. £1m will support residents to access the growing demand for skills in the Green Economy. A growing proportion of AEB delivery supports Green Skills with provider incentives to develop sector-based Work Academy Programmes to enhance opportunities for the | |
| | | | unemployed to take advantage of the job opportunities that will be created in the transition to a green economy. | |
| f) | Many of the measures required to reduce carbon emissions and adapt to climate change are not within the Combined Authority's remit. | Work with partners to help make the changes required. Influence decision makers at all levels. | Work with business, September constituent LAs and North East LEP to develop key messages and policy positions/asks, including through Net Zero North East | r 2023 |

| A | External Risks | | | | | |
|---|---|---|--|--|---|---------------|
| 2. Inclusive l | Economy | | | | | |
| Aim | | inned by people, communities and inclusive embedded across NTCA and our partnership | | wth, as well a | as ensuring incl | usive economy |
| Risk | | ed outcomes to reduce inequality and remove ups. To meet current and future employer de | | | | |
| Risk Owner | Head of Inclusive Growth | Risk Static Priority | Previous RAG | Amber 9 | Current RAG | Amber 9 |
| Reason for ch | nange/current RAG rating: N/ | A | | | | |
| ssues to be a | aware of & potential impact | Existing Controls & Mitigation Plans | Additio | onal Mitigation | on Plans | Review date |
| recovery, c counteract NTCA is al | ctors, primarily COVID-19 cost of living crisis and Brexit the impacts of the investment ole to make to reduce and deliver good jobs. | NTCA's new portfolio structure covers Education, Inclusion and Skills, as well as Social Economy and Communities. Inclusive economy is a cross-cutting theme within the Corporate Plan and is supported by the advisory NTCA Inclusive Economy Board (IEB). Significant breadth and depth of IE projects and programmes now into delivery mode. | economic ind National e.g., M10 Mayors ii Locally g provider reaction Roll out of Skills flex framewor up and a market si Peer-lear national, Growth N New NEMCA a significant | networks and (the 10 direct of England), ood relations base to enable to further econor a new NTC wible procurer rk to provide gility to responsible and superior and superior to provide to provide gility to responsible and superior and superior and superior to provide the twork superior and superior and superior and superior to the twork superior and superior to the twork superior and superior and superior to the twork superior and superior to the two superior and supe | d influencing ctly elected ships with our ple agility in phonomic shocks CA Post-16 ment additional join-pond to labour apport e.g., Inclusive deal commits to reduce | November 2023 |

| Page 12 | the scope of NTCA to influence. | Statement and Equalities Objectives provide a clear statement of our organisational commitment to be a more inclusive economy with an emphasis on reducing poverty and inequality and promoting equity and cohesion. Inclusive economy is a cross-cutting theme in the Corporate Plan driven forward by the Inclusive Economy Board. | programme is working to tackle socio- economic disadvantage impacting our youngest residents. This programme is elevating the agenda of child poverty across the region and convening stakeholders and partners to work together to tackle some of the regional challenges. Working up proposals to extend the Inclusive Economy Innovation Fund beyond 2023 The traction of the Good Work Pledge, which now has over 100 business sign ups who employ over 46,000 NoT residents is championing and driving the movement of reducing poverty (particularly in-work poverty), beyond the scope of what NTCA can do alone. | |
|---------|---|---|--|---------------|
| c. | To support NTCA's corporate plan we require a skills infrastructure that is fully aware of, and responsive to the sectors that have labour and skills shortages. The need to ensure our residents have the right skills to get a good job and progress in work, and employers have access to an adaptable, resilient and skilled local workforce, has never been greater. | NTCA Strategic Skills Plan reflects the area's skills needs for an inclusive and productive economy Working with the devolved Adult Education Budget (AEB) provider base, to ensure delivery plans are aligned to labour market demand and skills shortages. Monitoring devolved AEB participation data to ensure provision is accessible to a | Ongoing dialogue with Government, NTCA adult education providers and employers to ensure delivery continues to meet area skills needs. Utilising in year funding flexibilities to ensure AEB funding is flexible and responsive to labour market changes. In addition to the devolved Adult Education Budget, NTCA have secured | November 2023 |

| | | broader range of under-represented groups. Monitoring the volume of provision and funding utilised by providers to address barriers to employment, including improving attainment in basic English, Maths and Digital. | Level 3 Free Courses for Jobs, Skills Bootcamps, Skills for Growth, UKSPF and Multiply. DfE have also routed additional funding through the devolved AEB for programmes such as Traineeships and Sector Based Work Academy programmes (SWAPS). | |
|---------|--|---|---|---------------|
| Page 13 | residents is at risk if providers and grant- recipients across skills, employability and wider interventions become financially unstable. | 2021-2023 Strategic Skills Plan will ensure | Continued engagement with NTCA AEB providers, via provider roundtables and quarterly one to one performance monitoring meetings identifying the impacts of Covid-19 and informing the direction, priorities, flexibilities and allocations for the NTCA AEB providers Continued engagement with recipients of funding and wider stakeholders such as sector representative organisations, central government departments and local authority partners. Key priorities set out in the Strategic Skills Plan include supporting residents of all ages, including those in work to develop their skills to progress into better jobs. We also aim to extend the reach of learning opportunities to a | November 2023 |

| 7 | | | broader range of underrepresented groups. Launch of Post 16 Skills Flexible Procurement Framework to secure continuity of funding for providers from AY2023-2024, bringing all Skills funding together, and providing longer term contracts where possible, to increase the stability of the provider base. Co-developing UKSPF Skills and Employability interventions to reduce the 'cliff edge' of European Social Fund funding ceasing. | |
|---------|--|---|--|---------------|
| Page 14 | National and local conditions e.g., economic instability limit NTCA's ability to promote and drive good jobs and local economic resilience. | case, co-designed by the Programme Management Office and Inclusive Economy Team, to monitor, measure and assess Inclusive Economy impacts. | of key stakeholders was held and next steps agreed. Leadership on key priorities is | November 2023 |
| f. | NTCA does not sufficiently fulfil its commitment to co-production and co-design by creating projects and programmes which are effective for local communities and residents. | residents NTCA co-design and co-production strategy includes activities and mechanisms to make sure residents can contribute directly to our work and plans This is supported by our VCSE Accord with the voluntary sector, and our Mayoral VCSE Ambassador. | design and co-production with active investment in tools and platforms to get direct input and views from residents | November 2023 |

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| Equalities Assembly, Wellbeing Framework, plus programme specific surveys, workshops etc. |
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| Co-production and co-design targets are embedded within NTCA's Equalities Objectives. |

| A | External Risks | | | | | | | | |
|---------------|--|------------------|--------|-----------------|---------|----------------|---------|--|--|
| 3. Innovation | 3. Innovation in Recovery | | | | | | | | |
| Aim | To ensure that our businesses, people and places can adapt, recover and thrive post coronavirus pandemic and that outcomes of NTCA investment are seen to clearly and directly contribute to this success. Overall, ensuring the NTCA area is attractive to residents, businesses and visitors as a result of a thriving economy, green credentials, exceptional quality of life and improved opportunities for all. | | | | | | | | |
| Risk | Failure to achieve the planned outcomes, demonstrate impact or be agile and responsive to dynamic circumstances. | | | | | | | | |
| Risk Owner | Chief Economist | Risk Priority | Static | Previous RAG | Amber 8 | Current RAG | Amber 8 | | |

Reason for current RAG rating:

While there remain significant uncertainties in the external environment that are impacting on the pace and shape of the economic recovery, the NTCA's ability to demonstrate meaningful impact on recovery and innovation is steadily maturing. Recent developments in this respect are progress made on the stakeholder surveys and gateway review process, implementation of the NTCA's investment plan priorities, and the steady increase in reporting of outputs and outcomes from early investments and projects which are now fully implemented. Overall, our judgement is that despite the organisation's progress in delivery and mitigation, on balance this risk remains Amber due to wider external factors – including the cost-of-living crisis and continuing inflationary pressures on business.

| Issues to be aware of & potential impact | Existing Controls & Mitigation Plans | Additional Mitigation Plans | Review date |
|--|---|-----------------------------|----------------|
| a) NTCA must respond to major economic shocks – and the pace of change externally. | Regular updates are provided to NTCA Cabinet on the current economic context and implications for the NTCA's activities. Significant stakeholder networks ensure NTCA is tuned in to the external environment and the major economic trends. | | September 2023 |
| | Clear processes and delegations provide opportunities to bring forward activity at pace – should the context demand it. | | |

| Good relationships with NTCA grant recipients allow for activity to be refocussed and re-prioritised to meet external demands – if required | | |
|--|--|----------------|
| articulate policy priorities and how they deliver improved Innovation and recovery: this is included as a part of the 5-year Gateway Review. NTCA's Devolution Deal, the Mayor's Manifesto, and the subsequent strategic direction agreed by our Cabinet through its decisions. The evaluation framework provides a systematic way that the investments made by NTCA are assessed in terms of effectiveness and value for money, but also that we can learn, adapt and improve the way that we work in a changing environment. Through the strategic and economic cases within the Green Book process all projects are required to clearly articulate their rationale which includes fit with NTCA objectives, contribution to headline devolution deal targets and the relevant NTCA output indicators that will be used to monitor this through the QMR process. | (PMO) monitor all projects on a quarterly basis – following Standard Operating Procedures and NTCA's agreed output indicators. NTCAs investment plan and individual projects are aligned to the delivery of the corporate plan – giving a clear line of sight from priorities, investment decisions and impact. An evaluation framework to capture our achievements and learning has been approved and is supported by the introduction of a programme | September 2023 |

| | | relating to proportionate evaluation of projects. An 'Insights' platform is being commissioned which will provide an online channel for NTCA to communicate its views and impact to semi-technical audiences. | |
|---|---|--|----------------|
| beyond NTCA resources, and there is uncertainty associated with bidding for additional resources – which has both internal capacity risks and a need to be able to clearly demonstrate a track record in delivery and impact. | Senior Management Team (SMT) regularly review organisational capacity requirements and upcoming activity through the situation reporting process. NTCA collaborations with key officers within its constituent authorities ensures expertise is available when required. External consultancy budgets can be utilised to provide short term capacity for specific pieces of work. | NTCA is making good progress in mobilising recent additional funding streams to come into the organisation including UK Shared Prosperity Fund and other funding announced in the Budget 2023. Project management capacity has been increased significantly to ensure existing funding is delivered on and proposals for future funding can be resourced. | September 2023 |
| targets and outcomes at all levels (organisational, theme, programme, project) and to have the ability and capacity to monitor them. | NTCAs Monitoring and Evaluation Framework demonstrates: | | June 2023 |

| | | practice. Officer and Cabinet member scrutiny | A new post has been recruited into the Data and Insight function to lead on an organisation wide assessment of data and IT systems and to develop and implement a plan for ongoing development in consultation with the Chief Finance Officer. | |
|---|--|---|--|----------------|
| e | downturns or the medium-longer term impact of Covid-19 on businesses and | re-orientated to support recovery in the NTCA area, including through the Innovation Recovery Fund and measures to support the Kickstart programme of Youth unemployment – which provides a direct relevance to the specific needs of the economy during lockdown and recovery. | report. | September 2023 |
| | | Real life case studies are collected across a range of NTCA projects which provide a library of contemporary accounts of how the interventions have added value. | | |
| | | Impact can be evidenced through a number of metrics for which NTCA collects its own data and evidence – e.g., investment made, jobs created, and outputs achieved. | | |

| f) It is | important that all communities | Inclusive economy is a cross-cutting | Portfolio structure brings together | September 2023 |
|----------|------------------------------------|--|---|----------------|
| ben | efit from economic growth; | theme within the Corporate Plan and is | Education, Inclusion and Skills. Social | |
| Incl | usive Economy thinking, and | supported by NTCA Inclusive Economy | Economy and Communities bridges | |
| pra | ctice has an important role in | Advisory Board. | economic growth and inclusive | |
| sha | ping innovation in recovery from | | economy work. | |
| pan | demic and other economic | The PMO is leading work to ensure | | |
| cha | llenges e.g. cost of living crisis | inclusive economy outcomes and impacts | NTCA equality objectives for 2021-25 | |
| | | are captured throughout the investment | shape policy, practice and learning. | |
| | | life cycle (business case, delivery, | | |
| | | reporting and insight, Investment Fund | NTCA's investment has a prominent | |
| | | evaluation) | 'place based' dimension including | |
| | | | investment in Culture and Creative | |
| | | | Zones and High Street Recovery | |
| | | | ensuring targeted impact on the most | |
| | | | deprived communities. | |

| В | External Opportunity | | | | | | |
|-------------------------|---|-------------------------|-----------|-----------------|---------|----------------|---------|
| 1. | Promote Trust and Confidence | | | | | | |
| Aim | Supporting a system response to complex challenges and collaborating strongly in everything we do with our local, national and cross-sector partners. | | | | | | |
| Opportunity | Continuing to develop trust, cohesion and credibility with our partners, engaging effectively with all our stakeholders provides us with the opportunity to strengthen our relationships to ensure the collective understanding and co-production of our delivery plans and meet the objectives of our social, economic and green agenda. | | | | | | |
| Opportunity Owner(s) | Chief Executive/ Director of Policy and Performance | Opportunity Priority | Improving | Previous RAG | Green 4 | Current RAG | Green 4 |

Reason for change/current RAG rating:

This opportunity is moving in a positive direction of travel. Partners and stakeholders have been key to the development of the Authority's values. The launch of the Customer Relationship Management system will further strengthen relationships with partners and stakeholders - ensuring the successful delivery of the Authority's aims and objectives. The proposed North East Mayoral Combined Authority (NEMCA) demonstrates our strength in this area – the October review date will allow a better understanding of what the new NEMCA will look like to enable a more informed entry.

ູນ Benefits

- a) Collective understanding of the Authority's aims and ambitions to encourage the co-production of our delivery plans.
- b) Encourage a more participatory approach to risk which is built on trust and transparency which encourages everyone to share their uncertainties and challenges and work together to resolve them

Barriers

- Failure to maintain trust, cohesion and credibility with and between local NTCA system and partners
- Failure to develop trust, cohesion and credibility with those organisations who contribute to the achievement of our objectives who we don't currently
 engage with

| strategies to enhance the opportunity | Action Taken | Review date | |
|---|---|--------------|--|
|) Encourage inclusive dialogue with our partners and stakeholders | We have worked with Cabinet and wider partners and stakeholders to develop a clear set of values by which we work: Driven by our mission Collaborative by design Innovative and agile in delivery Inclusive and aware Showing leadership | October 2023 | |

| | | The evidence for this is in our policies and supported by our team values and behaviours - demonstrating collaboration, taking ownership, being curious, empathetic, respectful, and in the strong focus on inclusion within our programme. NTCA priorities, projects and performance are regularly communicated externally – including through Cabinet reports and the Corporate Plan. | |
|-----------|--|--|----------------|
| b) | Internal Communications – ensuring the family of organisations (e.g., NTCA, NELEP etc) are kept well informed during the transitionary integration period for the organisations as we move towards the new NEMCA | | July 2023 |
| © Page 22 | External Communications – balancing clear comms about NEMCA and the new devolution deal while being sensitive to ongoing regional politics regarding NTCA's role as we move towards the new Mayoral Combined Authority | We continue to work closely with communication leads from the LA7 to work together on messaging and communications. Communicating with the public and partners in relevant ways that help them to feel included in the work as it develops. Navigating political sensitivities as the formation of the new | July 2023 |
| | | organisation progresses and as the election for the Mayor approaches. | 0 1 0000 |
| d) | Identify those organisations who we don't currently engage with to communicate our vision and purpose – offering support | engagement with a range of stakeholders and in many cases engaging in active co-design processes with stakeholders. Several strategic partners (e.g. Power to change have been engaged for their reach into audiences NTCA is less well known. | September 2023 |
| e) | Continued engagement with AEB providers, employers and stakeholders in the North of Tyne area to ensure a collaborative approach to aligning adult skills to deliver the Authority's vision. | Published documents which enable the alignment: NTCA Strategic Skills Plan NTCA Corporate Plan NTCA Inclusive Economy Policy Statement | Complete |
| f) | VCSE Ambassador appointed to engage with the VCS (Voluntary and Community Sector). | VCSE (Voluntary, Community and Social Enterprise) Accord - how the NTCA can add value to the work of our local government partners with the VCSE to build capacity, sustainability and be a catalyst for an inclusive economy. | September 2023 |

| | | The VCSE Stakeholder Engagement Group Annual Report 2021/22 outlines the achievements and progress over the past twelve months. The Group will use its first meeting in March 2022 to take stock and build on the achievements and effective collaborations of 2021 | |
|---------|--|---|----------------|
| | • | Frequent engagement with individual businesses and business representative organisations by officers and the Mayor. | September 2023 |
| | | NTCA Inclusive Economy Board with member representation from the public, private and voluntary sector, including constituent LA's and North East LEP. | |
| | | The Inclusive Economy Board Annual Report 2021/22 outlines its achievements and progress over the past 12 months. The Board will focus on the implications of the Levelling Up White Paper and what it means for the North of Tyne. | |
| Page 23 | | NTCA Housing and Land Board membership. The Housing and Land Board Annual Report 2021/22 outlines its achievements over the past 12 months. Over the next year the Board will focus on delivery; ensuring that priorities identified are progressing toward development and that working relationships continue to add value. | |
| | | NTCA collaborates strongly in everything it does with local, national and cross-sector partners. The evidence for this is in the number of partnerships that have grown and been curated within the region and beyond. | |
| h) | Use of an agreed Assurance Process to ensure that the NTCA only funds high quality projects and through the development of the Investment Fund Evaluation Framework to improve our learning and understanding. | appraisal (external for largest projects) and technical and | September 2023 |
| | | An evaluation framework to capture NTCA's achievements has been approved and is supported by the introduction of a programme management system which will improve programme management and monitoring, streamlining the interface with delivery organisations for claims and output | |

| | | reporting. This evaluation framework has been shared with Government, as part of the Investment Fund Gateway Review. No material concerns with NTCA processes were raised at the Gateway Review Challenge Sessions with Government – final outcome report is still awaited. | |
|----|--|---|----------------|
| i) | | A CRM system was piloted in 3 key areas of the organisation the Good Work Pledge, Kickstart and Mayor's Office. Learning from this pilot will be taken forward in a wider workstream around ongoing development of organisational IT systems and data handling/analysis capability. | |
| j) | We continue to utilise existing expertise in our constituent authorities | Extensive engagement and involvement of LA colleagues, at all levels, across the organisation | September 2023 |

| С | Organisational Risks | | | | | | |
|------------|--|------------------|-----------|-----------------|---------|----------------|---------|
| 1. | Business Continuity | | | | | | |
| Aim | To ensure the corporate core of NTCA provides the necessary policies, procedures and plans to enable the Authority to carry out its work efficiently and effectively in all circumstances. | | | | | | |
| Risk | Failure to maintain business continuity in the event of a major disruption to the Combined Authority and its business. | | | | | | |
| Risk Owner | | Risk Priority | Improving | Previous RAG | Amber 8 | Current RAG | Amber 8 |

Reason for change/current RAG rating:

Risk was moving towards green as all existing controls and mitigation plans were delivering as expected however RAG retained at Amber 8 due to NTCA's BCP being reviewed by Internal Audit with recommendations for improvement made. It has remained at Amber for Spring 2023 as the work to implement the internal audit recommendations, whilst good progress is being made, is still ongoing.

| Is | sues to be aware of & potential | Existing Controls & Mitigation Plans | Additional Mitigation Plans | Review date | |
|---------|--|--|---|--------------|--|
| ir | npact | | | | |
| Page 25 | prevent unauthorised access to ICT systems and to respond effectively as and when breaches do occur. | ICT SLA with Newcastle City Council. Monitoring is undertaken of training completion with escalation to senior management where not completed. Good compliance to date. All SLAs reflect business need and Newcastle ICT policy and procedures for BCP purposes. | | October 2023 | |
| b | be flexible enough to enable NTCA to adjust from usual office working to | robust and understood. | Constituent authorities can provide ad hoc space for individuals if required. | October 2023 | |

| Ī | . There should be no single point of | No working files stored only on individuals' | Existing controls sufficient at time | October 2023 |
|-----|---|---|--------------------------------------|--------------|
| | failure in the organisation in case of | • | of report. | |
| | unexpected leave or resignation. | to at least the team if not the whole | | |
| | | organisation. | | |
| | | Induction and leaving processes to reiterate this | | |
| | | policy. | | |
| | | Regular team meetings (small work teams, | | |
| | | service team and full staff meetings) to update | | |
| | | each other on work and progress. | | |
| | | SMT Delivery meetings allow Heads of Service | | |
| | | to update each other on work and progress. | | |
| | | Organisational Development Strategy in place | | |
| | | to develop existing staff and encourage internal | | |
| - | | progression. | | |
| • | I. In the event of a major incident does | | Discussions will need to take place | June 2023 |
| | NTCA have an agreed senior | Internal Audit reviewed the BCP in August 2022 | | |
| 1 | , | | mayoral combined authority with a | |
| age | command structure? | , | draft plan ready for its creation. | |
| 4 | | developed further and the BCP itself | | |
| 1 | | strengthened including processes for testing | | |
| ¢ | | and staff training. These recommendations | | |
| | | have all been accepted and are being actioned | | |
| - | D 0 : 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | with good progress being made. | | 1 0000 |
| 1 | e. Do Service Level Agreements (SLAs) | | 1 | June 2023 |
| | have sufficient controls/reference to | | of report. | |
| | BCP to ensure NTCA is kept | local authority and NTCA, should a service be | | |
| | informed/aware of action to be taken | unable to deliver. | | |
| | should something happen to a | | | |
| | provider. | | | |

| С | Organisational Risks | | | | | | | |
|---------------------------------------|--|------------------|--------|-----------------|---------|----------------|---------|--|
| 2. Operational Capacity and Resources | | | | | | | | |
| Aim | Innovative and agile in delivery - proactively looking for new ways of working, delivering, and ensuring we add value, learn and adapt in a constantly changing context. | | | | | | | |
| Risk | NTCA is unable to demonstrate to Government, partners and stakeholders, that it has the necessary operational capacity, skills and expertise to successfully deliver its objectives, plans and responsibilities. | | | | | | | |
| Risk Owner(s) | NTCA Senior Management Team | Risk Priority | Static | Previous RAG | Amber 8 | Current RAG | Amber 8 | |

Reason for change/current RAG rating:

Remaining at Amber as there are some challenges nationally in the recruitment market and NTCA may have to sit with some vacancies to new positions which could impact on delivery and review of business processing ongoing. Consultation on new North East Mayoral Combined Authority closed at the end of March 2023 and outcome and impact on NTCA capacity as yet unknown.

| Issues to be aware of & potential impact | Existing Controls & Mitigation Plans | Additional Mitigation Plans | Review date |
|---|--|-----------------------------|--------------|
| Existing resources do not fully align with NTCA's policy intentions which may impact upon delivery of the Authority's strategic priorities. | programme to be achieved across the organisation providing visibility and clarity of expectations to all staff and is referenced in all appraisals. Weekly SMT meetings and monthly SMT Strategy meetings provide a regular touchpoint for SMT to raise and discuss resource issues | consultation. | October 2023 |

| b. NTCA is a prototyping, learning organisation in which there will be 'failures' but the team will learn from them. | | | June 2023 |
|---|---|--|-------------|
| adversely impact on the Authority's financial sustainability. | to measure its compliance with the FM Code. | Monitoring of the Authority's compliance with the Code is included in the 2021/22 AGS as an area requiring improvement. Implementation of the actions to ensure full compliance with the Code will be monitored by SMT and regularly by Audit and Standards Committee as part of the AGS review process. | |
| operating to a very high level. There is a nationwide recruitment shortage and NTCA may be unable to undertake new offunding opportunities if unable to recruit officers to undertake the work as employee well-being is important to the Authority. Uncertainty over the larger MCA may impact on NTCA's ability to recruit. | low sickness. Implementation of learning and development programme after all staff completed individual assessments. Agile Working Policy in place to support employees maintain a good work/life balance. | | August 2023 |

North East Local Enterprise Partnership – Strategic Risks

'Risks at a glance'

| | Risk Priority | Direction of Travel |
|--|------------------|---------------------|
| Strategic Risks | RAG | |
| A1 – Inability to deliver the North East Strategic Economic Plan | Red 12 | Static |
| The North East Strategic Economic Plan has a target to deliver 100,000 more and better jobs into the North East Economy between 2014 and 2024. The North East Local Enterprise Partnership is the custodian of the Plan. | | |
| In March 2022, government changed the policy around the role of Local Enterprise Partnerships. They would no longer be tasked with setting strategy and policy, and this would instead revert to elected politicians within local and combined authorities. To support this policy decision national funding allocations were also aligned to combined and local authorities. | | |
| A Devolution Deal was agreed for the North East in December 2022, which, whilst an incredibly positive step for the region, sees the region moving towards a new governance model, into which the LEP functions will be integrated. | | |
| Collectively, these decisions have impacted the LEPs ability to effectively complete the delivery of the North East Strategic Economic Plan, as strategic priorities and funding are no longer determined by the LEP, and there is a strategic risk that decisions may not be aligned to the Plan. | | |
| A2 – The 'business voice' not having a meaningful platform to influence | Red 12 | Static |
| Listening to the voice of business is vital to inform regional economic decision-making as it brings hands-on knowledge and expertise, particularly around the economic markets, employment, skills and training needs, supply chains, as well as promotes job creation and investment, aligns strategies with market demand and competitiveness, supports resource mobilisation, and fosters stakeholder engagement. As a business led organisation, the LEP has championed business led decision making, by recruiting strong private sector leadership to its board, convening business leaders to inform policy and strategy and to champion our region. | | |
| It's critical that the support and influence of the business community is not lost as the regional governance model of the new mayoral combined authority is developed and implemented. By having a strong voice of business to inform decision-making processes in a meaningful way, regional economic development can be better informed, more effective, and inclusive, leading to sustainable and balanced economic growth. | | |
| A3 – Loss of regional knowledge and expertise as the regional governance | Red 12 | Static |
| and delivery model changes The loss of the LEP executive team and developed partnerships' regional knowledge and expertise during the governance and delivery model changes is a significant risk that needs to be addressed and invested in during the transition year. The LEP further developed the previous Regional Development Agency (RDA) work, and it is important the nationally recognised work of the LEP, developed over the past 12 years is not lost but built upon. Effective knowledge transfer is important to ensure the new Mayoral Combined Authority (MCA) is the strongest it can be and can better from early portfolio wins. | | |

Page 29

| Operational Risks | | |
|--|---------|--------|
| B1 – Inability to meet contractual commitments and timelines due to reduced team capacity | Red 12 | Static |
| Uncertainty around future governance and team structures inevitably brings about changes within the team. Some people choose to seek more secure, stable employment, as well as the transition arrangements is seeing some employees accelerate into new interim team structures more quickly. Recruitment into vacant posts at a time of change may also experience reduced interest from applicants. Collectively, this could lead to reduced capacity within the team and our ability to deliver contractual arrangements. | | |
| B2 – Maintaining staff morale and commitment during a period of uncertainty and change | Amber 9 | Static |
| Change, particularly when it is accompanied by uncertainty, can create feelings of insecurity, stress, and anxiety among staff members. This can have a negative impact on their morale and commitment to their work, leading to decreased productivity, increased absenteeism, and turnover. It can also impact team dynamics, collaboration, and overall organisational performance. | | |
| B3 - Having a meaningful route into developing the new MCA portfolios as the LEP functions transfer into the new organisation. | Amber 9 | Static |
| The North East Local Enterprise Partnership has over a decade of experience of working with businesses and developing an executive team that hosts nationally recognised expertise in their areas of responsibility. Effective collaboration and partnership working with the local authorities as they develop their portfolios is essential to avoid the expertise not being utilised and delivery on the ground to continue to ensure the portfolio content is maximised and the region's reputation is not damaged. | | |

| Α | Strategic Risks | | | | P.F. | |
|------------------------|---|---|---|--|--|--|
| A1 - Inab | ility to deliver the North | East Strategic E | conomic Plan | | | |
| Aim | To continue to deliver a transition development | | lorth East Strategio | Plan in its final year an | d to ensure that knowledge e | exchange is implicit in the |
| Risk | and 2024. The North Ea In March 2022, governr setting strategy and pol decision national fundin A Devolution Deal was region moving towards Collectively, these decis | ast Local Enterpriment changed the icy, and this would allocations were agreed for the Nota new governancesions have impact | se Partnership is the policy around the dinstead revert to e also aligned to courth East in December model, into which ted the LEPs ability | ne custodian of the Plan. I role of Local Enterprise elected politicians within ombined and local autho over 2022, which, whilst a over the LEP functions will be to offectively complete | Partnerships. They would no local and combined authoriti rities. In incredibly positive step for | longer be tasked with ies. To support this policy the region, sees the |
| Risk Owner Issue | LEP Chief Executive | Risk Priority | Static | Current RAG | Red 12 | |
| Issue | Issues to be aware of & potential impact Funding allocated by other partners. Delivery priorities agreed by other partners. Loss of regional mandate to develop the successor plan to the SEP. | | | Mitigation Pla | ns | Review date |
| Delivery p | | | | proach to ensure transit EP Board. | ion arrangements is taking | 30 September 2023 |

| Α | Strategic Risks | | | | | | | |
|---|---|--|--|---|--|--|--|--|
| A2 - The 'busine | ess voice' not having | a meaningful influenci | ng route to influence | decision making. | | | | |
| Aim | To position the busin structure. | To position the business board and the voice of business centrally within the new mayoral Combined Authority governance structure. | | | | | | |
| Risk | expertise, particularly job creation and inverse fosters stakeholder experience recruiting strong privation region. It's critical that the sum ayoral combined are processes in a mean | of business is vital to invariously around the economic materials of strategies of the sector leadership to interpret and influence of the other ingful way, regional economic growth. | earkets, employment, sk with market demand and ss led organisation, the ts board, convening bus e business community I implemented. By havi | kills and training ne nd competitivenes t LEP has champic siness leaders to in is not lost as the re ng a strong voice | eeds, supply chains, s, supports resource oned business led denform policy and strategional governance of business to inform | as well as promotes mobilisation, and ecision making, by ategy and to champion model of the new decision-making | | |
| Risk Owner Issues | LEP Chief Executive | Risk Priority | Static | Current RAG | R | ed 12 | | |
| Issues | to be aware of & pot | ential impact | N | litigation Plans | | Review date | | |
| economic develor model. To ensure the MC maintains the strong Board. | To ensure the MCA business board is fit for purpose and maintains the strong private sector leaders on the current LEP | | | governance to the time of transition. | | | | |
| | ence the MCA decision | | influence is built in a n model. Recent LEP Board recent strong private sector levoice' across the North | neaningful way int cruitment was com eadership to repre | o the governance | | | |

| A Strategic Risks | | | | | | | | | | |
|--|--|---------------|---------------|--------------------------------------|------|-------------------|--|--|--|--|
| A3 - Loss of rec | A3 - Loss of regional knowledge and expertise as the regional governance and delivery model changes | | | | | | | | | |
| Aim | Aim To build upon the regional knowledge and expertise and ensure effective knowledge transfer into the new Mayoral Combined Authority | | | | | | | | | |
| Risk | The loss of the LEP executive team and developed partnerships' regional knowledge and expertise during the governance and delivery model changes is a significant risk that needs to be addressed and invested in during the transition year. The LEP further developed the previous Regional Development Agency (RDA) work, and it is important the nationally recognised work of the LEP, developed over the past 12 years is not lost but built upon. Effective knowledge transfer is important to ensure the new Mayoral Combined Authority (MCA) is the strongest it can be and can better from early portfolio wins. | | | | | | | | | |
| Risk Owner | LEP Chief Executive | Risk Priority | Static | Current RAG | R | ed 12 | | | | |
| Issues | s to be aware of & potent | ial impact | | Mitigation Plans | | Review date | | | | |
| Loss of regional expertise and capacity during time of change and uncertainty as staff leave for more secure opportunities. Degree of LEP executive and board member involvement in the development of the new portfolio plans yet to be determined, risking loss of knowledge and expertise transfer, and risk of impacting on current delivery performance. | | | coordinated a | Economic Directors' meetings between | ngs. | 30 September 2023 | | | | |

| В | Operational risk | | | | | | | | | |
|------------|---|---------------|--|--|---|-------------------|--|--|--|--|
| | B1 – Inability to deliver on contractual commitments, spend funding on time and achieve outputs due to reduced capacity in the team due to uncertainty about the future and funding constraints | | | | | | | | | |
| Aim | Proactive management of these challenges through clear communication, resource prioritisation, and support to team members can help mitigate the risks and ensure effective delivery of regional economic development initiatives. | | | | | | | | | |
| Risk | Uncertainty around future governance and team structures inevitably brings about changes within the team. Some people choose to seek more secure, stable employment, as well as the transition arrangements is seeing some employees accelerate into new interim team structures more quickly. Recruitment into vacant posts at a time of change may also experience reduced interest from applicants. Collectively, this could lead to reduced capacity within the team and our ability to deliver contractual arrangements. | | | | | | | | | |
| Risk Owner | LEP Chief Executive | Risk Priority | Static | Current RAG | Red | 12 | | | | |
| Issues | to be aware of & potential in | mpact | | Mitigation Plans | | Review date | | | | |
| | ng spent on time if there are for to reduced outputs being deliv lick. | | programme and p target. Funds will be mor Technical Officer | nout 2023-2024 will be roject level to ensure of the control of th | commitments are on Management Team, ard, LEP Board, with | 30 September 2023 | | | | |

| В | Operational risk | | | | | | | | |
|---|--|-------------|--------------------|---|-----------------|-------------------|--|--|--|
| B2 – Maintai | ning staff morale and commit | ment during | a period of uncert | ainty and change | | | | | |
| Aim | Supporting the team during transition. | | | | | | | | |
| Risk Change, particularly when it is accompanied by uncertainty, can create feelings of insecurity, stress, and anxiety among statement members. This can have a negative impact on their morale and commitment to their work, leading to decreased productivity increased absenteeism, and turnover. It can also impact team dynamics, collaboration, and overall organisational performance. | | | | | | | | | |
| Risk Owners | | | | | | nber 9 | | | |
| Issue | s to be aware of & potential in | npact | Mitigation Plans | | | Review date | | | |
| Decrease in productivity and organisational performance. | | | | line managers and review ure that priorities are being els supported. | | 30 September 2023 | | | |
| Increased ab | senteeism, morale and commitr | nent. | Supporting the tea | am with 1:1 support, advice | e and guidance. | 30 September 2023 | | | |
| Supporting chansition. | nange management and unders | tanding the | across the team a | port with change management and sessions undertaken. Ication sessions including T Icam to ensure they are aw | eam Huddles | 30 September 2023 | | | |

| В | Operational risk | | | | | |
|---------------------------|---|-----------------------------------|--|--|--|-------------------------|
| B3 - Having | a meaningful route into develop | ing the new I | MCA portfolios | s as the LEP functions to | ransfer into the new orga | anisation. |
| Aim | To ensure effective collaboration | er. | | | | |
| Risk | The North East Local Enterprise team that hosts nationally recog local authorities as they develop to ensure the portfolio content is | nised expertis their portfolic | se in their areas os is essential t | s of responsibility. Effective avoid the expertise not be | ve collaboration and partne being utilised and delivery | ership working with the |
| Risk Owners | LEP Chief Executive | Risk Priority | Static | Current RAG | Amb | per 9 |
| Issu | es to be aware of & potential im | pact | Mitigation Plans | | | Review date |
| Reduced resp community | pect for political leaders from the b | usiness | LEP to input business boa | into governance arrangen ard | nents of new NEMCA | 30 September 2023 |
| | damage to the region | | authorities to | d approach and partnersh ensure that portfolio deve hrough regular meetings a | elopment can be | 30 September 2023 |
| Loss of nation | nally recognised expertise and kno | wledge | opportunities | peen a number of staff whe elsewhere. This is being g identified by the Senior | discussed and gaps in | 30 September 2023 |

North East Joint Transport Committee Strategic Risks (for information only)

The North East JTC Strategic Risk Register has been prepared by NECA's risk management service The register is presented regularly to the North East JTC Audit Committee.

| JTC Risks to Achievement of Strategic Objectives | Risk | Direction of |
|---|----------|-------------------------------------|
| | Priority | Travel |
| Carbon Neutral Transport | Red 12 | Static |
| Failure to achieve the aspiration of carbon neutral transport network within | | Due to possible |
| the JTC area by 2035. | | negative impact of |
| | | Covid-19/Cost of |
| | | Living Crisis on |
| | | future funding and |
| | | need for |
| Inequality and Growth of the Foonemy | Red 12 | behavioural change Static |
| Inequality and Growth of the Economy Failure to achieve the planned outcomes to overcome inequality and | Reu 12 | Due to possible |
| support the growth of the economy in the JTC area. | | negative impact of |
| Support the growth of the economy in the 310 area. | | Covid-19/Cost of |
| | | Living Crisis on |
| | | future funding and |
| | | cost and service |
| | | availability users of |
| | | public transport |
| Health | Amber 8 | Static |
| Failure of the transport system to achieve the planned outcomes to | | Positive impact of |
| contribute the improvements in health of the population in the JTC area. | | Covid-19 on active |
| | | travel counter |
| | | balanced by |
| | | possible negative |
| | | impact of Covid-19 |
| | | /Cost of Living |
| | | Crisis on future |
| | | funding and need |
| | | for behavioural |
| | | change |
| Appealing Sustainable Transport | Red 12 | Static |
| The transport network within the JTC area fails to achieve the planned | | Due to possible |
| outcomes regarding the offer of appealing sustainable transport choices to | | negative impact of |
| people living or working in the area or visiting or travelling through the area. | | Covid-19/Cost of |
| | | Living Crisis on |
| | | future funding and cost and service |
| | | availability to users |
| | | of public transport |
| Safety and Security | Amber 8 | Static |
| The transport system within the JTC area fails to achieve the planned | Alliber | Arrangements in |
| outcomes regarding its safety and security. | | place but possible |
| battering to salety and sessing. | | negative impact of |
| | | Covid-19/Cost of |
| | | Living Crisis on |
| | | • |
| | | future funding |

| JTC Organisation Risks | | |
|---|---------|---|
| Future Availability of Funding | Red 12 | Static |
| Sources and levels of funding available to the JTC to develop the North East regions transport infrastructure within the region may reduce. | | Reduced opportunities for Non-mayoral Authorities and impact of Cost of Living Crisis |
| Funding Opportunities Failure of the JTC to secure the maximum amount of transport funding available to progress transport infrastructure in the North East region. | Amber 8 | Static |
| Use of Funding and Resources Funding secured for transport initiatives within the North East region by the JTC and its partners may not be able to be used on a timely basis or be sufficient to complete intended projects. | Amber 8 | Static |
| Governance Arrangements The governance arrangements of the JTC are not appropriate to allow effective and timely decision making and the achievement of its objectives. | Green 4 | Static |
| Operational Capacity and Resourcing The JTC does not have the necessary operational capacity, skills and budget, to successfully deliver the JTC's objectives and plans. | Amber 8 | Static |
| Delivery of Transport Improvement Projects/Programmes Projects which are funded through the JTC are delayed, are significantly overspent or do not deliver the intended product to meet the identified transport need. | Green 4 | Improving Positive Internal Audit Opinion |
| Transport Infrastructure Assets Transport assets, which are the responsibility of the JTC, are inadequately managed and maintained. | Green 6 | Static |
| Service Delivery Inadequate arrangements are in place to ensure that adequate levels of public transport services, for which the JTC has oversight, are maintained by the JTC's transport delivery partners. | Green 6 | Static |
| 'Catastrophic Event' Inadequate arrangements are in place should a 'catastrophic' event occur which seriously impacts the transport system in the North East. e.g. public health emergency, security incident, infrastructure collapse (e.g. power, fuel) | Amber 8 | Static |

Risk Management Toolkit - Criteria to assess the likelihood of a risk occurring and its impact i.e. High (4) x Critical (4) = Red (16)

| | Determine the risk priority | | | | | | | | |
|-----------|--|---|---|----|----|--|--|--|--|
| | Impact | | | | | | | | |
| | Insignificant Minor Significant Critical | | | | | | | | |
| g | | _ | | | | | | | |
| Ď | High (4) | 4 | 8 | 12 | 16 | | | | |
| ikelihood | Medium (3) | 3 | 6 | 9 | 12 | | | | |
| 当 | Low (2) | 2 | 4 | 6 | 8 | | | | |
| | Negligible (1) | 1 | 2 | 3 | 4 | | | | |

| Assess the likelihood of the risk occurring | | | | | | |
|--|---------------------------|--|--|--|--|--|
| High (4) Risk will almost certainly occur or is occurring at | | | | | | |
| present | | | | | | |
| Medium (3) Risk is likely to occur in most circumstances | | | | | | |
| Low (2) Risk may occur | | | | | | |
| Negligible (1) | Risk is unlikely to occur | | | | | |

Assess the impact should the risk occu

| | Assess the impact should the risk occur | | | | | | | | |
|----------------------|--|--|--|--|--|--|--|--|--|
| | Objective | Service Delivery | Financial | Reputational | | | | | |
| Critical/Showstopper | Over half the objectives/programmes affected More than one critical objective affected Partners do not commit to the Shared vision | Significant change in partner services Relationship breakdown between major partners and stakeholders Serious impact on delivery of objectives Unplanned major re-prioritisation of resources and/or services in partner organisations Failure of a delivery programme/major project | Inability to secure or loss of significant funding opportunity(£5m) Significant financial loss in one or more partners (£2m) Significant adverse impact on budgets (£3m – Transport; £0.2m Central Budget) | Adverse national media attention External criticism (press) Significant change in confidence or satisfaction of stakeholders Significant loss of community confidence | | | | | |
| Significant | One or more objectives/programmes affected One or more partners do not committee to shared vision Significant environmental impact | Partner unable to committee to joint arrangements Recoverable impact on delivery of objectives Major project failure | Prosecution Change in notable funding or loss of major funding opportunity (£2m) Notable change in a Partners contribution Notable adverse impact on budget (£0.5m-£1.5m Transport budgets) | Notable external criticism Notable change in confidence or satisfaction Internal dispute between partners Adverse national/regional media attention Lack of partner consultation Significant change in community confidence | | | | | |

| Minor | • | Less than 2 priority outcomes adversely affected Isolated serious injury/ill health Minor environmental impact | • | Threatened loss of partner's commitment | • | Minor financial loss in more than one partner Some/loss of funding or funding opportunity threatened | • | Failure to reach agreement with individual partner Change in confidence or satisfaction Minor change in community confidence |
|------------|---|---|---|---|---------|---|---|--|
| Insignific | • | Minor effect on priorities/service objectives Isolated minor injury/ill health No environmental impact | | | • (F | Isolated/minor financial impact in a partner organisation (inancial limits are under review) | | |

